



JOB DESCRIPTION

CONSERVATION LEARNING OFFICER - ZOO EXPERIENCE



SAVING SPECIES FROM EXTINCTION | WWW.DURRELL.ORG

DURRELL WILDLIFE CONSERVATION TRUST is a Registered Charity with the Jersey Charity Commissioner, registered charity number: 1
DURRELL WILDLIFE CONSERVATION TRUST - UK is registered in England and Wales. A charitable company limited by guarantee. **REGISTERED CHARITY NUMBER** 1121989
REGISTERED COMPANY NUMBER 6448493 **REGISTERED OFFICE** c/o Intertrust Corporate Services (UK) Limited, 35 Great St. Helen's, London EC3A 6AP

PATRON HRH The Princess Royal **FOUNDER** Gerald Durrell, OBE, LHD **HONORARY DIRECTOR** Lee Durrell, MBE, PhD **CHIEF EXECUTIVE OFFICER** Lesley Dickie, PhD

INTRODUCTION TO DURRELL

Durrell Wildlife Conservation Trust is an international charity working to save species from extinction. Headquartered in Jersey in the Channel Islands, Durrell focuses on the most threatened species in the most threatened places.

Established by author and conservationist, Gerald Durrell, in 1959, Durrell delivers its conservation mission through our three integrated core areas of operation:



**A centre of excellence
in animal husbandry,
research, training and
education**



**Training future
conservation practitioners
and monitoring and
evaluating conservation
science which underpins
all Durrell activities**



**Conservation action
where it is needed most**

With a track record of 60 years, Durrell leads some of the world's longest running and most successful species and habitat recovery programmes. The quality of our work is equally as important as how we deliver it. Our values, underpin how we approach our work and the work environment we create.

OUR VALUES

PURPOSEFUL

We are clear on why we do what we do, are connected as an organisation, we understand and demonstrate enabling / delivery, we are passionate about what we do and work tirelessly to achieve it.

ACCOUNTABLE

We are accountable for our actions; we act with integrity and always have the best interests of the Trust at heart. We take it upon ourselves to update our knowledge and deliver excellence, and our ethics are of the utmost importance.

SUPPORTIVE

We develop and encourage our staff, we work as a team, work well with other departments and trust and respect each other. We promote a learning culture, treat people fairly, encourage diversity in the workplace, and value the opinions and views of others.



JOB PURPOSE

To develop and deliver visitor experience programmes at Jersey Zoo and support the Conservation Learning Department. Raising awareness of Durrell's conservation work and encouraging an increased level of nature connection at the zoo and at Durrell's rewilding sites

To develop an innovative, engaging and inclusive experience for all Jersey Zoo visitors. To co-ordinate the development and production of interpretation for the zoo and to support the development of nature connection work in our rewilding sites. The post holder will also work with Learning team colleagues to assist the running of zoo and community events and activities and to enhance the learning opportunities for visitors to the zoo.

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REPORTS TO
Conservation Learning Manager

CONTRACT
Permanent/full-time
(including routine weekend work)

LOCATION
Jersey



KEY RESPONSIBILITIES

- To develop and deliver physical and digital resources to enhance the zoo's ability to connect visitors to nature and disseminate information.
 - To develop and deliver high quality animal experiences alongside other Learning staff.
 - To develop and coordinate the delivery of a programme of nature connection interventions at Jersey Zoo.
 - To support the development of nature connection interventions and programmes in Durrell's rewilding sites.
 - To liaise with Field Programmes and Conservation Knowledge staff at rewilding sites to develop nature connection studies and initiatives across Durrell sites alongside other Learning team staff.
 - To support other Learning staff in the delivery of educational sessions for school aged students.
 - To provide support where required to the Conservation Learning Manager in the delivery of other aspects of the team strategy.
 - To ensure that budget targets are met, to collect and record accurate financial and participatory data relating to zoo interpretation and nature connection interventions and produce monthly reports for the Conservation Learning Manager.
 - To represent Durrell at external meetings and events when necessary.
 - To maintain a welcoming, approachable manner for visitors and adopt a positive and intuitive approach regarding visitors to support the funding of the work of the Trust.
 - To support volunteers and students, to ensure their safety and security and to delegate tasks to ensure they are appropriately employed.
 - To be involved in the everyday running and housekeeping of the Department.
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BEHAVIOURS AND VALUES

- Capable of planning and prioritising own workload with minimum supervision.
- Capable of showing initiative and working well under pressure.
- Capable of planning ahead and working within agreed timeframes.
- Creative and enthusiastic.
- Respectful of the opinions of others and willingness to collaborate.

KNOWLEDGE, SKILL AND ABILITY

Essential:

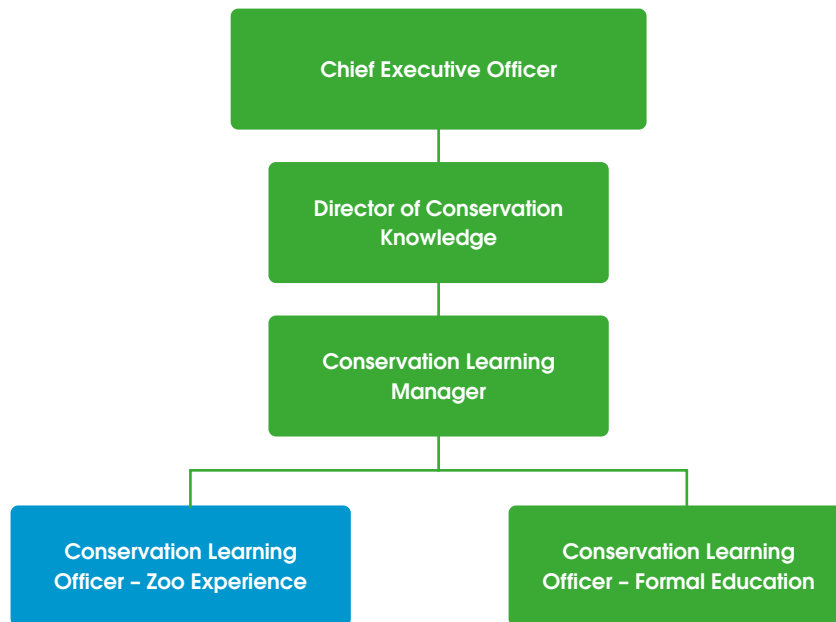
- Educated to a degree level in a biology or conservation subject.
- Minimum of 2 years experience within a zoo or conservation focussed environment.
- Experience in writing content for signs and/or publications and/or websites
- Excellent communication skills and a team player.
- A passion for conservation.
- Commitment to be part of a team working to ensure Durrell Wildlife Conservation Trust has a financially secure future.
- Availability to work at weekends as standard.

Desirable:

- Ability to speak another language apart from English (e.g. French, Polish, Portuguese).
- A broad overall knowledge of Durrell's conservation work on-site in Jersey and overseas.
- Experience of working with exotic animals.



TEAM ORGANOGRAM



OUR LOCATION



Durrell Wildlife Conservation Trust, Les Augres Manor,
La Profonde Rue, Trinity, Jersey, JE3 5BP